FICTIONAL EXAMPLE / DEMO-HC-001

ASB Case Health Check Illustrative written findings

DEMONSTRATION ONLY. Every event and person is fictional. This is not a client case, testimonial or claimed result. It is a shortened illustration of the structure of a review.

1. The fictional brief

A housing team has received six reports about intimidation in a shared entrance over eight weeks. Several officers have recorded contacts. The action plan has no current named owner or review date. One account alleges a more recent direct threat. A resident reports avoiding the entrance.

2. Review purpose

Establish whether the record explains the reported harm, evidence position, current risk reasoning and next actions. The commissioning organisation retains case ownership and decisions.

3. What the record supports

Recorded	Unclear or not established
Repeated reports and an account of impact.	The record does not establish that every alleged incident occurred.
Potential footage is mentioned.	The footage has not been obtained or reviewed; availability and content are unconfirmed.
Previous contacts with officers are logged.	It is unclear which interventions occurred and whether behaviour changed.
The resident reports avoidance of the entrance.	The file does not explain the team’s current assessment or support arrangements.

4. Priority finding

The immediate review question is whether the alleged threat and avoidance require an urgent response under the provider’s safety and safeguarding procedures. A routine 30-day plan must never delay action required now.

FICTIONAL EXAMPLE / PROPOSED ACTIONS

A plan with ownership and review points

These timings illustrate a review structure. They are not operational instructions for a real case or a promised turnaround for Eirena's service.

When	Proposed action	Suggested owner
At review	Reassess current risk. Use urgent local safety or safeguarding procedures where required.	Case officer / manager
Days 1-7	Clarify accounts, dates and impact. Establish availability of potential evidence. Complete the intervention chronology.	Case officer
Days 8-14	Review evidence gaps, partner responsibilities and proportionate options under current policy. Seek legal input where appropriate.	Case manager
Days 15-30	Review progress and impact. Update the resident and record the rationale for the next case decision.	Case manager / officer

Questions for the 30-minute debrief

- What changed in the risk picture, and where is the reasoning recorded?
- Which evidence gap matters most to the next decision?
- Can each proposed action be understood, owned and reviewed?
- How will the affected person know what happens next?

What the paid service covers

£195 for one anonymised case: up to 40 pages of case records and 10 pages of relevant policy extracts, written findings, a proposed 30-day action plan and a 30-minute online debrief. VAT only if applicable; confirmed in writing.

Read the full scope and enquire

The Health Check does not activate, replace or determine the statutory ASB Case Review. It does not replace legal advice, transfer case ownership or guarantee enforcement or resolution.